

A venture of Shanti Group, India

Recruiting Agent Licensed by Govt of India, Ministry of External Affairs





At Shanti Group, we have created a legacy of ingenuity and value. Incorporated in 2003, as a Domestic & International Travel Agency and later on adding the vertical of Manpower Recruitment, the group is a highly reputed name in North India. With a diverse work portfolio which includes delivering bespoke Manpower Recruitment Solutions, Labor Supply, Facilities Management Services, Training & Certification and Travel & Holiday for both domestic and international sectors, the group has carved a unique niche for itself in the industry.

We serve both large and small organizations across numerous industry sectors through our brands and offerings under the name and titles of Shanti Travels, **Quality Services, Shanti Training & Trade Test Centres** and CSTA (Chandigarh Security Training Academy).

For the services and businesses of Shanti Group, all our companies are incorporated and have proper Licenses & Accreditations from concerned Departments & Ministries.

DURING ITS JOURNEY OVER A DECADE, SHANTI GROUP HAS EMERGED & EXPANDED AS A PIONEER SERVICE PROVIDER UNDER VARIOUS VERTICALS

SHANTI TRAVELS

- Travel & Holiday Planners
 - Overseas Manpower Recruitment

SHANTI TRADE TEST & TRAINING CENTERS

- Skills Development
- Certification

QUALITY SERVICES

- Facilities ManagementDomestic Labor Supply

CSTA (Chandigarh Security Training Academy)

- Security Guards
- Armed Guards
- Crowd Controllers



The Journey of The Shanti Group began with Shanti Travels . Incorporated in the year 2003, this was our first company, which served its clients with services like International & Domestic Air Tickets and Holiday Planning. With time, reputation built up, and so did the business. We became IATA (International Air Transport Association) member, and Soon we were also Licensed by the Ministry of External Affairs, Government of India for Overseas Manpower Recruitment . Shanti Travels is also a member of various reputed recruitment federations and councils.

At Shanti Travels, we don't just recruit Manpower for overseas employers, but also various associated services like the Emigration Clearance Procedures, Pre Departure Orientation, Grievance Redressals, Workers Insurance Policies, Forex and other associated services are done under a very abled and experienced team. Most importantly, the IATA accreditation enables us direct access to the inventory and availability of seats in various airlines, thereby helping us in a very smooth and timely despatch of the recruited manpower to join their new assignment with the Foreign Employer, every time.

Licenses & Accreditations

 Recruitment Agency Licensed by the Govt of India Ministry of External Affairs.

(Previously Ministry of Labor MOIA)

License No. - B-0118/CHD/PART/1000+/5/6191/2003

FIMCA

Director - Federation of Indian Manpower Councils & Associations



Shanti Travels

Overseas

Manpower

Domestic &

International

IATA

Member - International Air Transport Association



Member - Travel Agents Association of India



WE SUPPORT OUR RECRUITMENT SECTION WITH

EMIGRATION CLEARANCE

PRE DEPARTURE ORIENTATION

WORKER'S INSURANCE

PASSPORT SERVICES

AIR TICKETING

FOREX

GREAT VISION
BY PROVIDING
THE RIGHT PEOPLE
TO TURN THEM
INTO REALITY





MANPOWER RECRUITMENT

Shanti Travels (manpower consultants), the name that is the nucleus of manpower expertise, defines human resource as the most vital component to the expansive aims and objectives of any organization or business.

Shanti Travels, since its inception, has emerged as a prominent figure in its recruitment processes. Over the years we have served the needs of unskilled, semi-skilled and highly skilled professionals for various leading companies from UAE, Qatar, Oman, Afghanistan, Bahrain, Kuwait and Maldives to execute projects within desired deadlines. For companies with a recruitment mission, we form the most strategic and inventive part of the process, and for career-focused candidates, we become a conduit for perfect synergy between career excellence and an equally rewarding remuneration.

Our innovative spirit has driven us for more than a decade and made us a recruitment partner that foreign



employers are proud of. We are a well reputed name in innovative workforce recruitment solutions, which creates and delivers high-impact solutions, that enable clients to achieve their business goals and enhance their competitiveness.



WORK CATEGORIES

We specialize in the following work categories of workers

- General Construction Workers
- Carpenters
- Civil Engineers
- Construction Managers
- Construction and Well Drillers
- Heavy Truck Drivers
- Steel Fixer
- Foreman
- Plumbers



- Operating Engineer
- Structural Metal Workers
- Blue-collar Workers Supervisor
- Masons
- Construction Helpers
- Construction Inspectors
- Cost Estimators





- Line installers and Repairers
- Shuttering Carpenter
- Welder
- General Laborer
- Tiles Fitter
- Crane Operator



- Equipment Operator
- Site Manager
- Pipe Fitter
- Electrician
- Draftsman





We are confident to find you on our clients list soon, but for now, Enlisted here are some of our clients, whom we have served in the past decade, with skilled and unskilled manpower recruitment. For some we worked directly and with others we worked through our Business Associates within and outside India.







































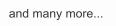














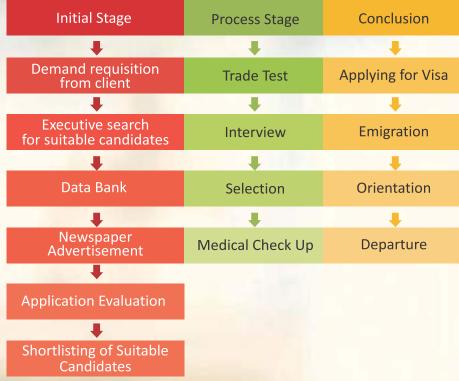




RECRUITMENT PROCEDURE

In an era when tapping into human potential makes the difference between mediocre and superior performance, talent is what creates sustainable competitive advantage. That's because without the right people and innovative workforce solutions, you can't fully convert your organisation's objectives for greater agility and productivity into bottom line results.

Being a leading recruitment agency in India, our working methodology involves a series of proven steps that bring to our clients the best of talent pool that perfectly suits their business requirement. To start with we undertake a detailed study of the clients staffing requirement. It takes into account the type of business the client has and the nature of the project that demands recruitment.



COMPLAINTS & REDRESSAL TEAM

Being a licensed recruiting agent, and more importantly being an important link between the Foreign Employer and the aspiring worker, our responsibility lies towards both of them . Holding the "Power of Attorney" from the Foreign Employer, to represent them during the complete process of recruitment, makes our part more sensitive and accountable. Even though utmost care is taken to follow all the guidelines of the Emigration Act 1983, which details the working and procedures for Licensed recruiting agents, but still there are scenarios where the recruited worker feels dissatisfied due to some issues like contracts and commitments .

Our Redressal Team plays a vital role to solve the issues at the earliest and to the fullest satisfaction of the recruited workers.



GENERALLY THE ISSUES HANDLED RANGE FROM

- Delays in receiving the visas from the foreign employer
- Contract terms not exactly being followed by the foreign employer
- Workers being sent back to home country before the expiry of contract period
- Salary and facilities issues
- Claims settlement of workers covered under the Insurance in India
- Helping the worker's family back in India getting insurance benefits in case of hospitalization & maternity
- Repatriation of body in case of worker death





TRADE TEST & TRAINING CENTER

Shanti Group is committed towards providing quality in all aspects. What differentiate us from numerous other recruitment agencies in India is primarily the talent pool as well as an effective network of our strategically placed Trade Test and Training centres, managed by industry experts. Once we understand your requirement we are able to source the people with the right skill set, aptitude, attitude and commitment to help you achieve your goals and deadlines.

At Shanti Travels (Manpower Consultants), we've built a reputation for finding the right professionals fast. That's because we leverage our people, processes and technology in a way that leads the industry.

We have a strong network of resources, and at our strategically placed Trade Test Centres, we not only test the candidates but also train them as per customised skill set requirement of the Foreign Employers.

- We have developed state-of-the-art Trade Testing Centers at Chandigarh, Punjab, Uttar Pradesh, Bihar and Rajasthan, the states best known for skilled and unskilled workers. In our centres we also deliver client specific skills and trainings.
- We have a separate Pre Departure Orientation & Dispatch Office, and a Grievance Redressal Section in the National Capital, New Delhi .



FACILITIES MANAGEMENT & LABOR SUPPLY

Quality Services is the youngest of all the companies of Shanti Group and provides integrated facility management solutions to Large and Medium sized corporates and other organizations across North India. We provide the entire range of facility management services including janitorial services, electromechanical services, pest control, Cleaning & Hygiene, Technical Staff, Security Services and a few others. We believe our ability

to deliver cost effective and great quality services to our clients along with our ability to support multiple facility maintenance service requirements has distinguished us from our competitors. Significant clients in this segment include reputed companies such as Konica Minolta, Cogtest USA, Sovereign Health, Doehle Danautics, Elektrans Shipping and others.

Soft Services:

Janitorial Services, Mailroom, Pantry, Lawn & Garden, Guesthouse and One Time Cleaning.

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Electro-Mechanical Services:

 $\label{thm:continuous} Electrical \, Maintenance, \, HVAC, \, DG \, Set \, Operation, \, Handyman \, Services \, and \, Integrated \, Water \, Management.$

Pest Control:

We help our clients create a pest-free environment by delivering industry-leading protocols through our service specialists. Utilizing modern methods and a 'zero tolerance' approach, our comprehensive solutions make your environment cleaner, safer and healthier.













Civilians to Soldiers



CHANDIGARH SECURITY TRAINING ACADEMY (CSTA)

The Chandigarh Security Training Academy is the first and the only Institute approved by the State Authority for Training and Certification of Security Guards. We provide quality training as per the modules defined by the State Authorities, to individuals aspiring to be skilled security guards/supervisors as per the provisions of the "Private Security Agencies (regulation) act 2005 and Chandigarh Administration Private Security Agencies rule, 2006" issued by the Home Department.

The Academy is being managed by dignitaries and Senior retired officers of the Indian army, Indian Police, Medical Services and a Legal team who are professionally qualified with expertise to handle and deliver an effective training program. Our certification, after successful completion of training program and exam as per modules is well accepted and respected in the Private security industry in the state. We also impart client specific training programs for recruitment of guards within India and Overseas. We feel proud in stating that we have handled very successful training and recruitment program for well reputed security companies like Group 4 Securitas and First Security Group(FSG) —Dubai. A two member team of FSG was part of the recruitment process.









DIRECTOR'S MESSAGE

Dear Valued Partner,

When I started Shanti Travels 13 years back, it all began with a dream - the dream of creating opportunities. Ones that would touch and transform the lives of not just our clients by giving them a one stop solution to all their pain points in the areas of Manpower Recruitment in the overseas market, but also of the aspiring millions in our diversified country. A dream to enhance their career ambitions and secure their futures there by enabling them to share moments of joy with their families and build a better quality of life.

In a scenario where companies had multiple choices but fewer solutions to their problems, our vision was to offer the highest quality in the most professional manner possible to meet our clients' expectations, and exceed them.

Being a Mechanical Engineer for one of the most prestigious institutions of India (Punjab Engineering College) i have complete hands on practical knowledge on skills testing & development and working at different work shops like Carpentry , Fabrication, Welding etc, these being part of the curriculum. Which gives me an extra edge in pre screening candidates before a final interview with the Foreign Employers . After finishing my Masters Degree in IT from RMIT University ,Melbourne, Australia, I had the privilege of working in the USA on various ORACLE projects, which surely taught me the importance of professionalism and doing things in a time bound responsible manner .

Being in the industry for over 13 Years has earned us a reputation and standing within the Recruitment

Industry as well, and I am one of the Directors in the Federation Of Indian Manpower Councils & Associations (FIMCA), which is an Umbrella Body over all the State Associations and Councils of Recruiting Agents of India, and represents the Recruitment fraternity for various issues and procedures to be put forward to the Ministry Of External Affairs, Government Of India.

Behind the success of Shanti Travels & Manpower Consultants is the saga of team-work. We would like to acknowledge the role played by our Valuable clients for trusting us and our strengths, all our employees, all our business associates, shareholders and mentors who have been instrumental in our journey so far.

Moving forward, we stand committed to serve our clients and aspiring individuals in their career path by being innovative, bringing about new changes, achieving breakthroughs, and encompassing the entire gamut of the overseas recruitment Industry while retaining the values that have been like a beacon in our journey thus far.

Yours Sincerely,

Anil Yadav,Director



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